

Refund Policy for KingdomofKush.org

At **Kingdom of Kush**, we strive to provide exceptional services and products to our customers. Our refund policy ensures transparency and clarity for all transactions made through our website, <u>kingdomofkush.org</u>. Please review the following terms carefully:

1. Eligibility for Refunds

Refunds may be issued under the following conditions:

- If a product or service is not delivered as described on kingdomofkush.org.
- If there is a billing error, such as duplicate charges or incorrect amounts.
- If cancellation of a service or membership occurs within the specified refund period (see Section 3 below).

2. Non-Refundable Items

The following items and services are non-refundable:

- E-Citizenship and Full Citizenship purchases, as these involve non-recoverable administrative and legal processes.
- Custom orders, including prefabricated homes and exclusive commodity investments, once processing has begun.
- Donations or contributions made toward national development projects.
- Products or services marked as "final sale" or "non-refundable."

3. Refund Request Period





Refund requests must be made within the following timeframes:

- Digital Products or Services: 7 calendar days from the purchase date.
- Membership Subscriptions: 14 calendar days from the activation date.
- Physical Products: Within 30 days of delivery, provided the product is unused and in its original packaging.

4. How to Request a Refund

To request a refund:

- 1. Contact us at support@kingdomofkush.org with the subject line "Refund Request."
- 2. Include your order number, receipt, and a detailed explanation of the reason for the refund.
- 3. Allow 5-7 business days for a response from our team.

5. Refund Processing

- Approved refunds will be processed to the original payment method within 10-15 business days.
- For bank transfers, processing times may vary depending on your financial institution.

6. Cancellation Policy

- Services that are canceled before initiation may qualify for a full or partial refund, as detailed in the service agreement.
- Cancellations initiated after a service has commenced may incur administrative fees or partial refunds, depending on the progress made.

7. Jurisdiction

This refund policy is governed by the laws of the **Kingdom of Kush**. Any disputes or claims arising from this policy will be resolved under the jurisdiction of the Kingdom of Kush's legal system.





8. Contact Us

If you have any questions about this policy or need assistance, please contact us:

Email: info@kingdomofkush.org

• Phone: +1 (844) 240-4040

This refund policy is subject to updates and revisions. Please refer to <u>kingdomofkush.org</u> for the latest information.

Thank you for supporting the Kingdom of Kush.

