

# Frequently Asked Questions (FAQs) for Kingdom of Kush Vendor Program

# 1. How do I register as a vendor with Kingdom of Kush?

Visit **KingdomofKush.org** and navigate to the **"Government Vendor Program"** section. Complete the secure online registration form and upload the required documents.

#### 2. What documents are required for registration?

Vendors must submit:

- Business Registration Certificate
- Tax Clearance Certificate
- Financial Statements (last 2 years)
- References from previous contracts
- Proof of previous government contract execution (if applicable)
- Ethics and Compliance Agreement
- Non-Disclosure Agreement (NDA) for sensitive contracts

#### 3. Who is eligible to register as a vendor?

To be eligible, vendors must:

- Be a legally registered business within the Kingdom of Kush or internationally recognized.
- Obtain a Vendor ID from the Vendor Management System (VMS).
- Maintain compliance with tax, legal, and regulatory obligations.
- Demonstrate financial stability, service delivery capability, and industry expertise.





# 4. How long does the vendor approval process take?

The standard processing time is **30–45 days**. Vendors will receive notification of approval, rejection, or requests for additional documentation.

#### 5. Can international vendors apply?

Yes. International vendors may apply if they meet eligibility criteria and comply with applicable regulations.

#### 6. How will I know if I've been approved?

An official notification will be sent via email, along with a **Vendor ID** and participation guidelines.

# 7. What procurement methods are used?

- Micro-Purchases: Contracts below \$5,000 (minimal documentation required).
- **Simplified Bidding:** Contracts between \$5,000–\$50,000 (minimum three quotations).
- Competitive Bidding (RFP & RFQ): Contracts above \$50,000.
- Sole Source Procurement: Exceptional cases with written justification.

# 8. How can I view procurement opportunities?

Access the **Procurement Opportunities** section after logging into **KingdomofKush.org**.

#### 9. How are contracts awarded?

Contracts are awarded based on:

- Competitive pricing and cost-effectiveness
- Technical expertise and relevant experience
- Compliance with legal and security regulations
- Sustainability and ethical sourcing commitments
- Performance evaluations from past contracts

# 10. What are the cybersecurity requirements?

Vendors handling sensitive data must:

Comply with strict cybersecurity policies





- Use secure data handling, encryption, and storage practices
- Report data breaches within 24 hours

#### 11. What happens if my application is rejected?

You may submit a **formal appeal** within **10 business days** of rejection. A review panel will address appeals promptly.

# 12. How is contract performance monitored?

- Monthly progress reports are required.
- Performance evaluations occur at key milestones.
- Failure to meet standards may result in penalties or termination.

#### 13. What are the payment terms?

- Net 30 or Net 45 payment terms apply.
- Late payments incur 2% interest per month.
- Claims for unpaid invoices can be filed after 60 days.

#### 14. What are the grounds for contract termination?

Contracts may be terminated for:

- Failure to meet contractual obligations
- Fraudulent or unethical practices
- Financial insolvency
- Compliance audit failures

# 15. Are there vendor retention and inclusion programs?

- Loyalty rewards and preferred vendor status for high-performing vendors.
- 20% participation goal for small and minority-owned businesses.
- Mentorship programs to improve success rates for new vendors.

# 16. How are disputes resolved?





- Vendors can request a debriefing after bid rejection.
- Formal appeals reviewed by an established panel.
- Emergency procurements are subject to **post-approval review**.

# 17. Who can I contact for support?

Our dedicated helpdesk is available via:

Email: info@kingdomofkush.orgPhone: +1 (844) 240-4040

#### Outcome:

This comprehensive setup, now aligned with the **Procurement Policy Manual**, positions the **Kingdom of Kush** as a leader in government procurement, ensuring transparency, inclusion, and economic growth while fostering trust among vendors and citizens.

